

FACT SHEET

Defining Full Service Line Replacement

 Counts as Full Service Line Replacement

- ☒ Entire line can be categorized as Non-Lead for the purposes of the Lead Service Line Inventory (Table 1).
- ☒ Complete replacement of both portions of a service line.
 - System-owned portion (main to curb stop/meter pit).
 - Customer-owned portion (curb stop/meter pit to building inlet).
- ☒ Replacement of all lead or galvanized requiring replacement (GRR) segments with non-lead materials (e.g., copper, plastic).
- ☒ Both portions are replaced in coordination with the property owner (even if segments are not replaced on the same day, but are in the same project timeframe).



Special Notes:

- ❖ Disconnections: If a system physically disconnects the service line that is not in use the water system may count this as a full service line replacement.
- ❖ If the service piping is not removed during replacements / disconnections, the system have a local law/written policy in place that precludes the system from reconnecting that disconnected service line (e.g., a new non-lead service line must be installed if active use is to resume).



Does NOT Count as Full Replacement

- ☒ Partial service line replacement, or the replacement of any portion of a lead or GRR service line that leave in service any length of lead or GRR service line upon completion of the work.
- ☒ Where a previously designated lead, GRR, or unknown service line is later found to be a non-lead service line.
- ☒ Where only a lead connector is replaced.
- ☒ Where pipe lining or coating technologies are used, while the lead or GRR service line remains in use.
- ☒ Where the system doesn't replace a portion of a lead or GRR service line because it's not under control of the system.
 - System must appropriately document customer refusals.

Table 1. Split-Ownership Materials Classifications for Lead Service Line Inventories

System-Owned Portion Material	Customer-Owned Portion Material	Classification for Entire Service Line
Lead	Lead	Lead
Lead	GRR	Lead
Lead	Non-Lead	Lead
Lead	Unknown	Lead
Non-Lead	Lead	Lead
Unknown	Lead	Lead
Unknown	Galvanized	GRR
Galvanized	Galvanized (cannot prove never downstream of lead)	GRR
Non-Lead	Galvanized (cannot prove never downstream of lead)	GRR
Galvanized	Galvanized (proven never downstream of lead)	Non-Lead
Non-Lead	Galvanized (proven never downstream of lead)	Non-Lead
Galvanized	Non-Lead	Non-Lead
Galvanized	Unknown	Unknown
Unknown	Non-Lead	Unknown
Unknown	Unknown	Unknown